

Be **SCAM** savvy!

CARD SAFETY TIPS

Criminals are getting better with card skimmers and planting them in places you never suspect.

Don't ever lose sight of your TFG Account card, and remember to:



- **Sign the back of your card** immediately when you receive it, for identification purposes
- **Treat your TFG account card** like any other credit card
- **Always ensure you receive your card back** after every purchase or payment made in store
- **Never let your card leave your sight** when presenting the card in-store
- **Check your statements** monthly
- **If your card is lost or stolen, report this immediately** to TFG's Customer Services on **0860 834 834**

- **When replacing your TFG Account card in-store**, always ensure you bring one of the following **forms of Identification** with you:

- ID Card; or
- Green ID book; or
- Passport



- **If you have noticed a suspicious purchase in-store or online, contact the TFG Customer Service Department or TFG Credit Forensics to immediately** block your account and allow for investigation.

TFG Credit Forensics may send you **SMS's or call you from time to time** to advise you of suspicious transactions on your account, to block your card for security purposes. In such an event, contact them immediately to prevent your account from being used fraudulently, or to remove the block to allow you to continue to spend.



CONTACT INFO

Report any suspicious Account card activity to the TFG Fraud line:



Call: **021 938 7415**



Email: **Forensicdept@tfg.co.za**